

Refrigeration Service Engineers Society

A Non-Profit Educational Association

Better Service Through Knowledge for the U.S. & International Heating, Ventilation, Air Conditioning,
& Refrigeration Industry



December 7, 2003

Irv Moeller, CMS
Past International President
414 2nd. St. S.
Wahpeton, ND
58075
USA

Re: R.W. Kellow seminar held in Fargo, ND

Irv,

Please be certain to pass this letter on to your Chapter and its very hard working committee for the fantastic seminar that you hosted.

I feel so privileged to have been able to attend and bring along my staff to listen to Art Miller talk about "Electrical Schematic Analysis." The presentation was to say the least outstanding and to have brought together over 130 participants whom all braved that bitter winter wind and cold temperatures speaks for itself. Well done!

Thank you for allowing me to set up the RSES display of our educational materials of which many did take time out to look at the interactive CD-Rom training problems and printed materials. I thank you and past President Hasick, CM for sharing my vision by supporting the traveling booth concept. The display allows members the opportunity to look through the materials, kick the tires as it were, since very few members and non-members get an opportunity to review our products first hand. In turn the net result is a few more sales.

I was pleased to have had the opportunity to help promote your seminar to members in Region 16. If I can do anything to assist your Chapter in the future just ask. There were 8 Canadians that attended from Region 16, which reinforces our strong mutual support and respect for each other. Education is education and when members are presented with good speakers, timely material and value they will sign up.

The one thing that impressed me the most about your Chapter and the committee was how well they were organized. No items were left out or glitches arose... that displays a high level of professionalism and commitment by the members.

As the Region 16 Director and owner of Custom Vac Limited, my employees and the other four Canadian members would like to thank you for allowing us to take part in your great educational program.

Keep us in the loop on the details for the UMRA conference.

Sincerely,

D. Brian Baker, CM
Region 16 Director

CC: RSES Winnipeg Chapter
-Streeter Turner, CM International President
-Bruce Kamperschroer, CM Region 11 Director
Ronald McCarthy, CM International Liaison
Jean Birch, Staff

REPLY TO: D. Brian Baker, CM Regional Director – 576 Campbell St., Winnipeg, MB Canada R3N 1C1
Phone: Res. 204-488-2049, Work 204-775-7744 Bus Fax: 204-774-8557 or email: custom@customvac.mb.ca